

Lutron Automated Shading System—Hyperion®

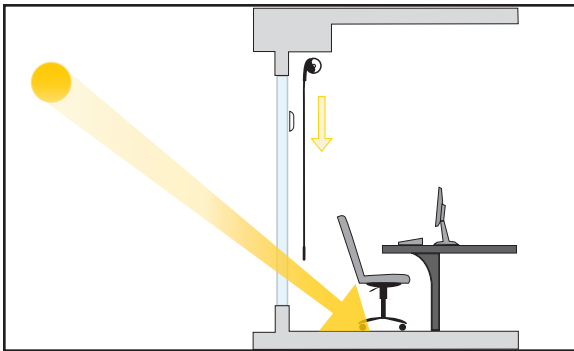


Your building has been equipped with an automated shading control system from Lutron, which was designed to make your space more comfortable and energy efficient, while maximizing your view. This system is solar adaptive, which means that it automatically adjusts the shades based on the sun's position, brightness, and cloud cover.

Automated Shade Operation

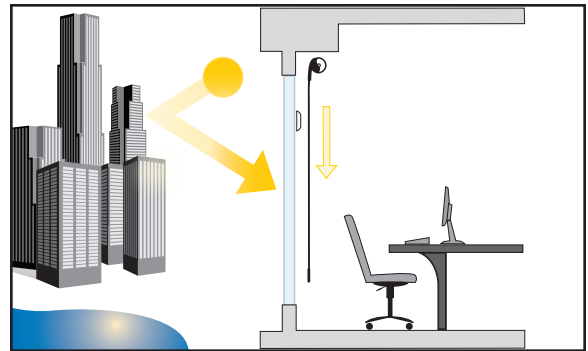
Your shades may be set up to adjust based on the following conditions:

Direct Sun: Shades lower to keep the sun's rays from penetrating your work area



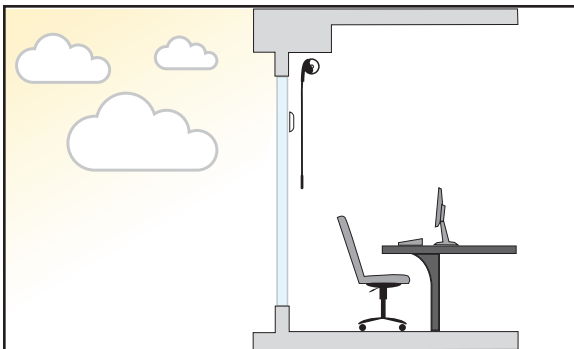
Shades lower to block direct sun

Reflected Sun: Shades close to block reflections from large surfaces



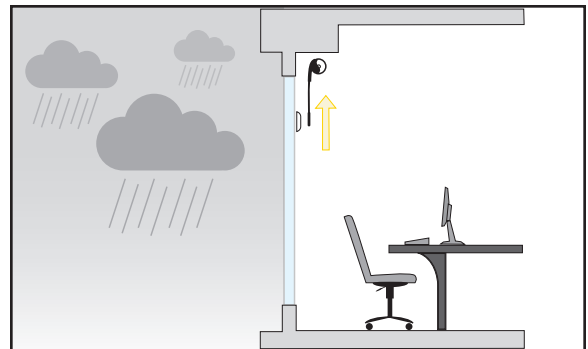
Shades close to block reflected glare

Bright Sky: Shades move to a predetermined position to minimize the contrast from the bright sky



Shades lower to reduce sky contrast

Overcast/Dark: Shades open to maximize views and available daylight when overcast or when in a shadow



Shades open to maximize view

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Manual Control — Your area may include the following types of manual shade control:



Wall Control: These controls are typically located near a window and look similar to a light control.



Remote/Desktop Control: These devices look like remote controls and may be mounted on a pedestal.



Scene Control: Some keypads have integrated light and shade control, which balanced to create specific scenes (predetermined light and shade settings) for various functions.



Computer Control: Some workstations may be set up to allow manual control of the shades via a computer, and provide similar functionality to wall controls.



iPad® Control: Control and reprogram scenes, zone levels, and presets from your iPad through Q-Control+ app

Frequently Asked Questions

Can the automated shade operation be adjusted?

Yes, our system is very flexible to allow changes to the shade automation within a single area of the building or in the entire building. Please contact your building's facilities leader to help.

Why are my shades closed when it's not very bright outside?

There are three possible reasons your shades haven't opened. First, the system won't open the shades until it has consistently detected low light for 30 minutes (default time period). Without this programming, moving clouds could cause the shades to continually move up and down, which is disruptive. Second, the system has been programmed to only raise the shades when there is low likelihood for discomfort from bright sky conditions. Third, the shades may have closed by a manual shade control, which will keep the shades closed for the duration of the override period.

I prefer to work in a dark environment, so why do my shades need to keep opening?

Although you're probably not the only one who prefers a dark work environment, your shades were programmed to open/close based on your organization's preference. In addition, bright light levels/outside views also offer many benefits, including improving mood, reducing eye strain, and saving energy from electric lighting.

Why do my shades move back to their position after I use the manual override?

The system is programmed to return to automated mode after a pre-determined time period (often 30 minutes or 1 hour). That's because people often forget to adjust the shades when they no longer need the override function.

Why do my shades close at night?

Based on your organization's preference, the shades have been customized to be down at the end of the day. Closed shades can provide an element of privacy and help to prevent light pollution at night.

www.lutron.com



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